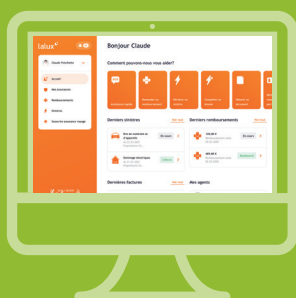


easyAPP

Discover easyAPP by LALUX Group via your computer or your smartphone.

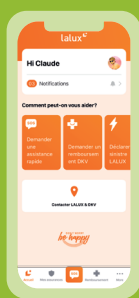
This secured customer area gathers all the information and services related to your DKV Luxembourg health insurances and LALUX insurances.



easyAPP Home

Your online customer area

easyAPPHome.lalux.lu



easyAPP

Mobile application (iOS, Android)



Functionalities



View and modify your personal data



View your tax certificates and insurance documents



Request refunds of medical expenses DKV



Submit claims LALUX



Contact your agent



Fast and efficient help in case of emergency

Sign up



Sign up

1

Go to "Sign up" and accept the General User Conditions.

Email address

2

State your email address and verify the latter with the OTP-Code sent to you via email.

Client number

3

Enter your DKV insurance number or your LALUX client number.*

Phone number

4

Select your phone number and verify the latter with the OTP-Code sent to you via SMS.

Password

5

Create a password fulfilling the required specifications and finish the sign up process.

*See contract documents or personal insurance conditions.
Important: enter only numbers without blank spaces.

Login



Email address

1

Enter your email address.



Password

2

Enter your password.



Login

3

Go to "Login".



Smartphone

!

Faster login with FaceID or TouchID.



Forgotten Password

?

Go to "Forgotten password". State your email address and follow the instructions sent to you via email.