

INFORMATION CONCERNING THE REIMBURSEMENT OF REMAINING COSTS IN THE DKV SUPPLEMENTARY TARIFF **EU PLUS**

If you have any questions, please contact us directly at: **tel. +352/42 64 64-1** or **e-mail: info@dkv.lu**

Please submit the following information or documents together with your invoices:

1 DRUGS

- Copy of the medical prescription
- Copy of the pharmacy invoice
- Reimbursement document of the EU health insurance

2 REMEDIES

(E.G., PHYSICAL THERAPY, MASSAGES, LOGOPAEDICS)

- Copy of the medical prescription with indication of the diagnosis
- Copy of the invoice
- Reimbursement document of the EU health insurance indicating the refunded amount

3 ALTERNATIVE TREATMENT METHODS

(E.G. OSTEOPATHY, ACUPUNCTURE)

- Original invoice with indication of the diagnosis

4 VISION AIDS

- Copy of the optician's invoice
- Reimbursement document of the EU health insurance
- For visual aids without reimbursement by statutory health insurance: original invoice

5 MEDICAL AND DENTAL TREATMENT

- Copy of the invoice with indication of the treatment received
- Reimbursement document of the EU health insurance

6 REIMBURSEMENT IN CASE OF DENTURES AND ORTHODONTIC TREATMENT

Before the treatment begins:

The **therapeutic and cost schedule**, approved by the statutory health insurance **in advance**, with exact indication of the teeth to be treated and the planned treatment.

In case of a rejection of the schedule by the EU health insurer, we require the corresponding rejection notification.

When the treatment is over:

- Copy of the invoice and reimbursement document of the EU health insurance

In case of dental treatment that is not covered by the EU health insurance, e.g. implants, orthodontic treatment, periodontal treatment or similar, we require the X-ray images and, if necessary, the models and a medical report.

7 REIMBURSEMENT OF COSTS IN CASE OF INPATIENT TREATMENT

In case of a **planned inpatient treatment**, DKV Luxembourg S.A. should be informed **in advance** to clarify the assumption of the costs beforehand.

- Copy of the invoice and reimbursement document of the EU health insurance

Invoices covering additional costs only (e.g. TV rental) must be submitted as originals. Each invoice pertaining to an inpatient treatment must show the diagnosis and name of the patient.

- Original invoice with diagnosis, if settlement is not made via the EU health insurance.

In case of **inpatient treatment abroad**: If possible, a copy of the medical referral form and the form for medical treatment abroad provided by the EU health insurance.